

Go Online Sunderland:

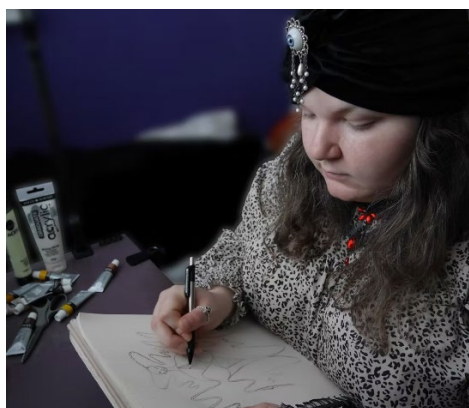
A digital inclusion programme to ensure no one and nowhere is left behind. Find more information on the [dedicated website for digital inclusion](#).



May 2025

Simplifying Access to Adult Social Care

Adult Social Care is making it easier for residents and their carers to access advice, information, and support regarding care needs and potential costs. A range of online self - assessment tools have been launched, including assessments for residents who may need care and support, unpaid carers who may need assistance, and an online financial assessment to advise on how much you may need to pay towards the cost of your care.



Digital Inclusion: Beyond Basic Skills

Digital inclusion is not just about learning basic digital skills; its impact in a digital world is far-reaching. Media Savvy shared an inspiring case study of Charlotte, a young woman who uses assistive technology to manage her dyslexia. With their support, Charlotte has made remarkable progress, creating a brand, designing a logo, developing a website, and crafting social media content. Overcoming negative experiences, she has gained qualifications and now runs her own alternative fashion business, Lavender Masuka.

Empowering Older Adults Through Digital

Age UK Sunderland, in partnership with Media Savvy CIC, delivered digital support across four digital drop-in sessions. They engaged 32 older people, helping them build essential digital skills and confidence. One participant, Anne (74), shared her experience: "I hadn't used a computer in over 10 years. The drop-in session helped me set up a new email, connect with my nephew overseas, and feel less left behind. It's opened a whole new world for me."



Get Online Week 2025

Get Online Week 2025 - Information session

Find out all about Good Things Foundations' national digital inclusion campaign - Get Online Week and how you can be involved

 Thursday 15th May, 10-11 am



 Get Online Week

 Good Things Foundation

Get Online Week is the Good Things Foundation's annual digital campaign. Last year, over 60 events were delivered in Sunderland. Let's see if we can beat that record! The week is dedicated to discovering the benefits of being online and supporting people in building their confidence in using the internet. The theme for 2025 is 'Try One Thing'. Running from 20 to 26 October. [Learn more and join an information session the 15 May.](#)



Paul's Journey with the Digital Health Hub

Since opening Paul is a regular user of the Digital Health Hub at Youth Almighty. Recently he attended one of the Digital Drop-in Sessions and received support to upload his CV to a job site and create an account with a job platform recommended by his Universal Credit coach. Paul reports feeling more confident using a computer and no longer finds it intimidating. He encourages others to give it a try, reassuring them that "you can't break it."

Supporting Visual Impairment with Technology

Recently, a visually impaired customer in Washington received support from the Royal Society of the Blind.

Concerned that her deteriorating eyesight would impact her job. She received a large-screen Clearview reader to help read correspondence and appointment letters, issue homework and create lesson plans. Along with the hardware, she gained confidence in using other accessible functions such as zoom, contrast adjustments, text-to-speech, dictation, and magnification tools. She expressed that this support significantly improves her ability to manage both personal and professional tasks, especially in her role at school.



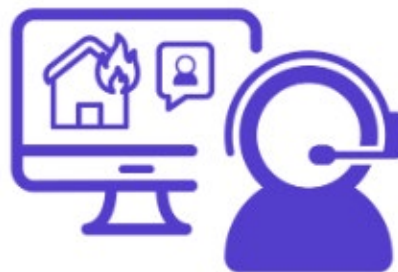
Empowering Women Through Coding

Code 4000 offers a fully funded 12-week programme for women who have committed an offence, are victims of crime, or have close relatives who have. The programme teaches coding skills and helps participants enter the tech industry. It includes personal tutoring, coaching, and remote learning. Participants will learn about computer science, web design, and JavaScript.

Contact Gareth at 07766 426 894 or code4000@catch-22.org.uk.

TapSOS

Becca Hume founded TapSOS in 2016 to make emergency services accessible to everyone. Inspired by a Deaf colleague, she developed an app that allows users to contact 999 with simple taps, addressing communication barriers for those unable to make voice calls, for instance, women at risk or people with hearing impairments. It is also free to use. TapSOS is the first government-accredited 999 app, connecting users to all UK emergency services.



Dynamo Digital Inclusion Fund Opportunities to apply for grants will be published soon.