

# Discounted broadband

## How to apply

### Grain Connect

#### How to apply:

- Grain Connect will validate details with Department for Work and Pensions

#### Small print:

- Not eligible if you are not the recipient of the benefits, even if somebody in your home is receiving them
- Social tariff can not be used with in conjunction with any other offer
- Add-ons will be charged at the full price

Telephone Number: 0330 223 2266

### You

#### How to apply:

- Call telephone number to apply
- Evidence of receiving state benefits required before order confirmed

#### Small print:

- Given 30 days' notice no early termination fees will apply
- Add-ons chargeable at full price
- Cannot be combined with any other offer

Telephone Number: 0800 270 0100

### Vodafone

#### How to apply:

- Complete online registration form and check coverage
- Receive a confirmation email once Vodafone checks your eligibility
- Member of Vodafone team will call you to process your order

Telephone Number: 0333 304 0191

### BT (Plusnet Users can transfer)

#### How to apply:

- Call telephone number
- Need National Insurance number when you order

#### Small print:

- Anyone wanting to take BT Home Essentials No Income Plan must receive either the Universal Credit benefit, Jobseeker's Allowance benefit, or Employment and Support Allowance benefit and not receive any income from any paid employment and not have anyone else in their household receiving any income from any paid employment

Telephone Number: 0800 800 150, Plusnet customers call 0800 432 0200

### EE

#### How to apply:

- Call telephone number
- EE completes eligibility check which requires your National Insurance number

Telephone Number: 0800 956 6000, can switch to BT Home Essentials if you call 0800 079 5122

### NOW

#### How to apply:

- Speak to an advisor about getting NOW Broadband Basics Small Print:
- No early termination fees if given notice 31 days in advance

Telephone Number: 0333 759 5056

## Sky

### How to apply:

- Call Sky telephone number to join

### Small print:

- You must be named on the monthly statement for the benefit, another member of the household can't qualify for you
- Sky will validate eligibility with the Department of Work and Pensions
- Sky Broadband Basics only available if already have Sky Broadband (don't have it then try NOW Broadband Basics)

Telephone Number: 03301 358 669

## Virgin Media & O2

### How to apply:

- Go to live chat and provide full name, postcode, and date of birth
- Confirm your consent for Virgin Media to perform an eligibility check with data from the Department for Work and Pensions

Telephone Number: 03454 541 111

