

# **Homes for Ukraine Event Gentoo**

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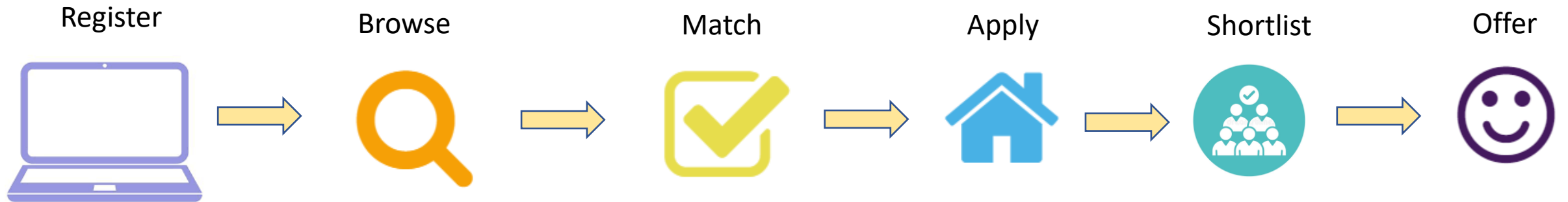
**7 October 2022**

**Susie Thompson – Executive Director of Housing  
Steven Gordon – Head of Neighbourhoods**

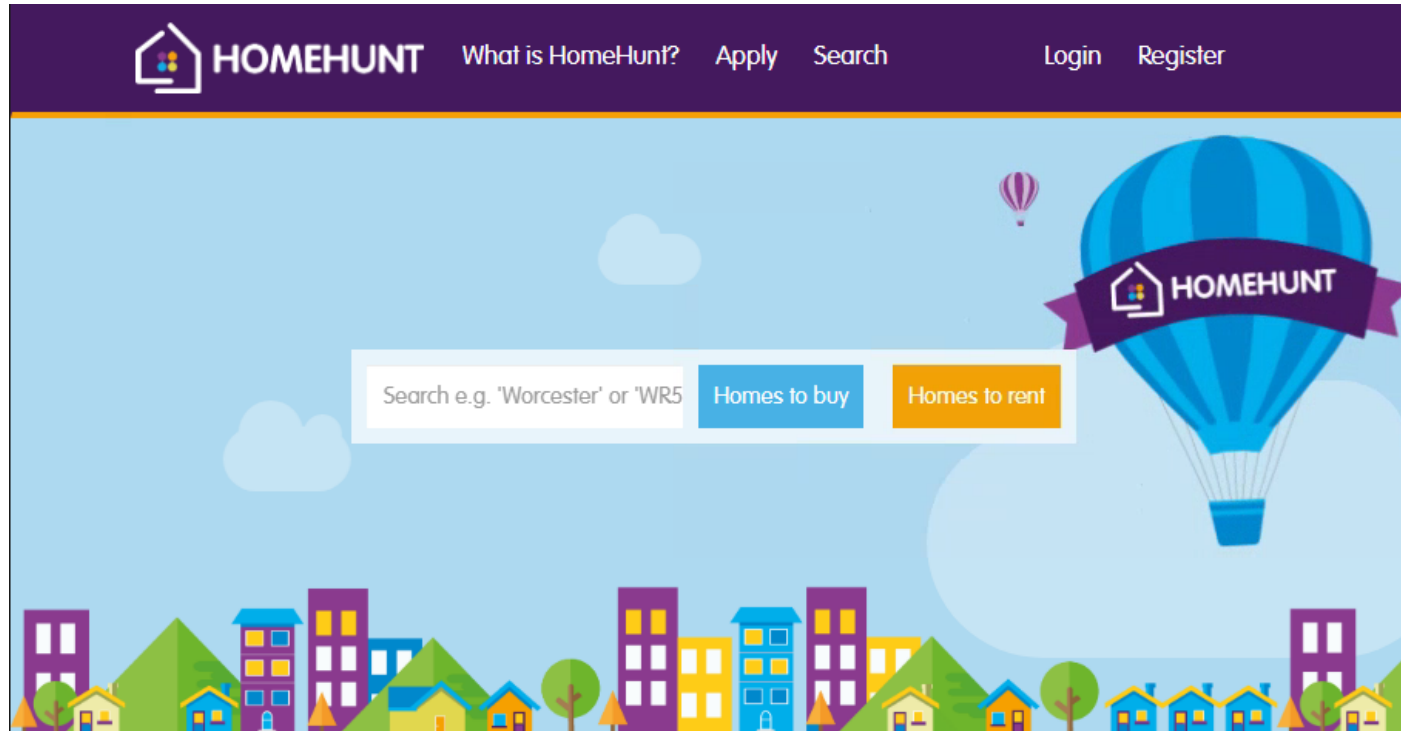
# How we allocate our properties 1

Our allocations go via HomeHunt

Covers the full customer journey from initial registration to an acceptance of their home



# How we allocate our properties 2



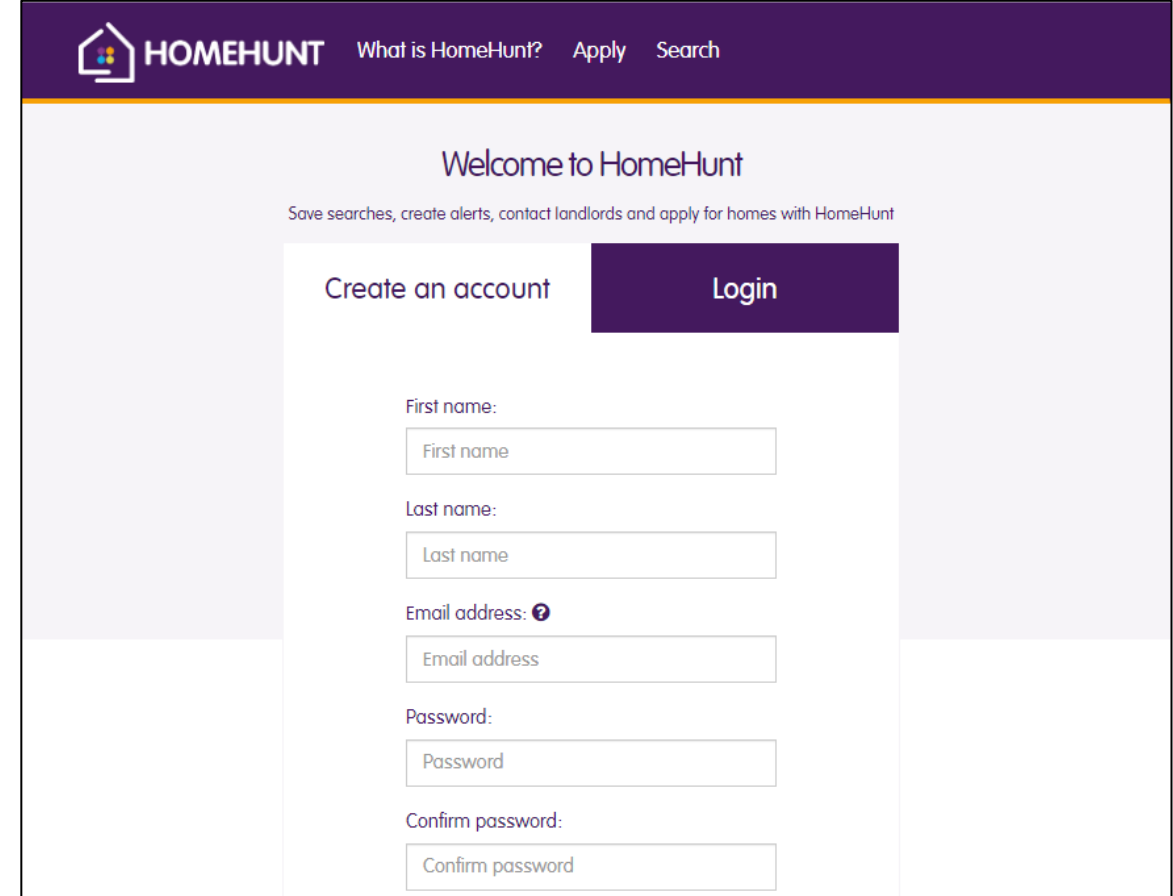
Access can be gained via:

- [www.homehunt.co.uk](http://www.homehunt.co.uk)
- Link from our website

# How we allocate our properties 3 – Registration

Information required:

- Housing history for the previous 5 years
- National Insurance Number
- Any housing and support needs
- Income and employment details
- Any savings and property equity
- Any offending history and criminal convictions
- Details of everyone who are also to be included on the application
- Immigration status



The screenshot shows the HomeHunt website's registration page. At the top, there is a dark purple header with the HomeHunt logo, the text 'What is HomeHunt?', and links for 'Apply' and 'Search'. Below the header, the main content area is light grey and features the heading 'Welcome to HomeHunt' and the subtext 'Save searches, create alerts, contact landlords and apply for homes with HomeHunt'. The registration form is centered and includes two buttons: 'Create an account' and 'Login'. The form fields are: 'First name:' with a text input box; 'Last name:' with a text input box; 'Email address:' with a text input box and a help icon; 'Password:' with a text input box; and 'Confirm password:' with a text input box.

# Housing Needs and Allocation Bands

## Housing needs and allocation bands

- Information from the application will be used to allocate the customers banding

## The 4 allocation bands are

- Band 1+ is for people who live in a Gento renewal area. This is where properties need major improvements
- Band 1 is for people who have a legal or urgent need of housing and need to move at once
- Band 2 is for people who have a priority housing need
- Band 3 is for people who have general housing needs. This includes people who live outside of Sunderland

## Customers have the right to ask for a review of their band

# Property Labels



Will reflect the level of demand for the property type and area and could include:

- Age criteria
- Family size
- Household numbers
- Mobility banding/needs

Properties are advertised:


- Every Wednesday at 2pm.
- Each advert runs for 7 days until midday the following Wednesday.
- Customers can bid for up to 5 properties a week.

# Property Labels 2



### Church Street North, Monkwearmouth, Sunderland, SR6 0DX

Ref: 877629 Letting type: Social Rent Landlord: Gentoo



#### Key Information

- Multistorey Flat (7th floor)
- 1 bedroom(s)
- Closes No end date

#### Charges

Rent	£75.32 week
Service Charge	£20.74 week
Water Rates	£6.61 week
Total of Current Charges	£102.67 week (not including any future charges)

#### Requirements

Essential that maximum occupancy is 2 people  
Essential that minimum occupancy is 1 person  
Essential that not suitable for cats, dogs or other restricted pets  
Essential that suitable for a household without children  
Essential that the lead or joint applicant is 50 or older

#### Location

Ideally situated close to local shops, schools and public transport links.

#### Description



This 7th floor Multi Storey Apartment comprises one double bedroom, lounge, kitchen and combined bathroom WC.

#### Ready to Let

A selection of furniture packages are available upon request. Please see our website for more information, details are located within Support & Services for furnished tenancies. [www.gentoo-group.com/furnishedtenancies](http://www.gentoo-group.com/furnishedtenancies)


#### Features

EPC: D Car park with no allocated space Full heating Ground source pump heating



### Baxter Road, Town End Farm, Sunderland, SR5 4LN

Ref: 877190 Letting type: Social Rent Landlord: Gentoo



#### Key Information

- Semi Detached House
- 2 bedroom(s)
- Closes 06 July 2022 12:00

#### Charges

Rent	£80.83 week
Water Rates	£7.03 week
Total of Current Charges	£87.86 week (not including any future charges)

#### Requirements

Essential that maximum occupancy is 3 people  
Essential that minimum occupancy is 1 person

#### Location

Ideally situated close to local shops, schools and public transport links.

#### Description

This Semi Detached House comprises one double and one single bedroom, lounge, kitchen and combined bathroom WC.

#### Ready to Let

A selection of furniture packages are available upon request. Please see our website for more information, details are located within Support & Services for furnished tenancies. [www.gentoo-group.com/furnishedtenancies](http://www.gentoo-group.com/furnishedtenancies)

#### Features

EPC: C Front and rear garden On street parking Full heating Gas heating

# Short Listing

Based on the property label, the short list will be generating taking into account:

- Banding of applicant
- Date of registration
- Essential criteria achieved
- Desirable criteria achieved



# Offer check process

Following the short listing exercise, offer checks on the successful applicant will be undertaken and these include:

- Viewing of 2 forms of ID
- Right to rent checks
- Proof of Income/Financial status
- Landlord reference if applicable
- Property inspection
- Police checks if applicable

# Support Available

Our local offices and teams can support our customers through this process if:

- They do not have a computer or access to the internet
- Have any questions about your allocation banding or regarding our allocation policy or processes
- Customers who require help to fill in the online application form or to submit bids

**Please visit our website for further information on renting a home and a copy of our Allocation Policy:**

<https://www.gentoogroup.com/>

