

## Foodbanks & Food Providers Revised Opening Times

Date: 21<sup>st</sup> December 2022

**Sunderland Council are open 24/7 across the Christmas period however via Out of Hours Provision for part of the period . Out of hours are weekends and from 5pm 23rd December until 8.30am 28<sup>th</sup> December then again 5pm 30th December until 8.30am 3<sup>rd</sup> January 2023.**  
Telephone: 0191 520 5551 / 0800 234 6084

**Foodbanks**  
The following are revised opening times for the foodbanks (Sunderland Foodbank Distribution Centres noted as SFB). The majority of foodbanks operate from referrals made by other agencies. These include council referrals via 0191 520 5551 / 0800 234 6084

Organisation	Christmas Opening Hours	Normal Opening Hours	Area / Base
Council inc Out of Hours (OOH)	Council Crisis Support services including Out of Hours provision . Telephone: 0191 520 5551 / 0800 234 6084  From 5pm 23rd Dec until 8.30am 28 <sup>th</sup> Dec and again 5pm 30 <sup>th</sup> Dec until 8.30am 3 <sup>rd</sup> January	Monday to Friday 9am-5pm  OOH – Normally from 5pm, weekends and bank holidays	All
Bethany City (SFB) Bede Tower, Burdon Road, SR2 7DZ	Open Wednesday 28 <sup>th</sup> December 3.00pm – 4.00pm  Open Thursday 29 <sup>th</sup> December 3.00pm – 4.00pm  Closed Friday 30 <sup>th</sup> December	Monday to Thursday 3pm-4pm	East
Millfield City Life (SFB) 170 Hylton Road, Millfield, SR4 6EX	Closed from Monday 19 <sup>th</sup> December to Monday 9 <sup>th</sup> January 2023	Wednesday 1pm-3pm  Friday 10am-12pm	East
ELIM (SFB) New Durham Road, Sunderland, SR2 7PD	Closed from Thursday 22 <sup>nd</sup> December to Tuesday 3 <sup>rd</sup> January 2023	Tuesday and Thursday 10:30am-12:30pm	East
St Thomas (SFB) Petersfield Road, Pennywell, SR4 9BD	Open Wednesday 28 <sup>th</sup> December 1.00pm – 3.00pm  Open Thursday 29 <sup>th</sup> December 11.00am – 2.00pm  Closed Friday 30 <sup>th</sup> December	Monday 10am-12pm  Wednesday 1pm–3pm  Thursday 1pm-3pm	West
St Johns (SFB) Church Street, Shiney Row, DH4 7DD	Closed from Thursday 22 <sup>nd</sup> December to Tuesday 5 <sup>th</sup> January 2023	Monday and Thursday 11:30am – 1pm	Coalfields
Mickeys Place (SFB) St Michael's & All Angels Church, Manor Road, Sulgrave, NE37 3BB	Open Tuesday 27 <sup>th</sup> December to Friday 30 <sup>th</sup> December 9.30 – 12.00pm  Open Monday 2 <sup>nd</sup> January 2023 9.30-12.00pm	Monday, Wednesday, Friday all 9:30am-12pm  Sunday 12.30-3pm	Washington
Youth Almighty (SFB) Farrington Youth &	Closed from Friday 23 <sup>rd</sup> December to Friday 6 <sup>th</sup> January 2023	Monday and Friday 1:30pm -3pm (SFB)	West

Community Centre, Allendale Road, Farringdon, SR3 3EL		Saturday 2pm – 4pm	
The Forage (SFB) 11 Westerhope Road, Washington, NE38 8JA	Closed from Thursday 22 <sup>nd</sup> December to Tuesday 3 <sup>rd</sup> January 2023	Tuesday and Thursday 2pm–3.30pm	Washington
Salvation Army Southwick Austin House Family Centre, Shakespeare Street, Southwick, SR5 2JX	Austin House closed from Friday 23 <sup>rd</sup> December 2022.  Swan Lodge will operate as TSA Food Pantry until Austin House reopens Tuesday 3 <sup>rd</sup> January 2023.  The expected opening times at Swan Lodge will be 9.00am till 12.00 Noon.  Swan Lodge 0191 5655411	Monday to Friday 9am-12pm (from Austin House)  Saturday and Sunday 9am-4pm (Swan Lodge)	All city - but mainly serves North, East & West
Washington Community Food Project (WCFP) Washington Galleries upstairs, Unit O, Washington, NE38 7SD	Open as usual on Monday 19 <sup>th</sup> to Friday 23 <sup>rd</sup> December 12pm till 3pm  Closed Tuesday 27 <sup>th</sup> December  Reopens 28 <sup>th</sup> to 30 <sup>th</sup> December 12pm till 3pm	Tuesday to Friday all 12pm-3pm	Washington
WCFP – Hope Church, Oxclose, NE38 0LA	Open Tues 20 <sup>th</sup> , Wed 21 <sup>st</sup> , Thurs 22 <sup>nd</sup> . 9.30am till 1230pm  Closed Tues 27 <sup>th</sup> December.  Open Wed 28 <sup>th</sup> and Thurs 29 <sup>th</sup> December 9.30am till 1230pm	Monday 8am-1pm  Wednesday 1pm-6pm  Thursday 8am-1pm	Washington
WCFP - St Georges Church, Harraton, NE38 9AH	Open Tuesday 20 <sup>th</sup> and Wednesday 21 <sup>st</sup> December 10am till 11.30am  Closed Friday 23 <sup>rd</sup> December till 3 <sup>rd</sup> January 2023	Tuesday and Fri 10am-11.30am Wednesday 10.30am-2.30pm	Washington
WCFP – Washington Community Furnishings, Barmston, NE38 8HZ	Closed Monday 19 <sup>th</sup> December as usual  Open Tues 20 <sup>th</sup> , Thurs 22 <sup>nd</sup> and Fri 23 <sup>rd</sup> December 10am till 2pm  Closed till end of January	TBC  No longer open on Saturday mornings	Washington
Bethany Centre Hetton Road, Houghton le Spring, DH5 8PF	Closes 12 noon on Wednesday 21 <sup>st</sup> December 2022.  Reopens Monday 9 <sup>th</sup> January 2023	Monday to Friday 9am-3pm	Coalfields

<p>Loaves &amp; Fishes ELCAP / Hetton &amp; Eppleton Community Hall, Office Place, Hetton, DH5 9JG</p>	<p>Monday 19/12 - ELCAP 11am-12pm Friday 23/12 – Hetton 11am-12pm</p> <p>Monday 26/12 - ELCAP Closed Friday 30/12 – Hetton 11am-12pm</p> <p>Monday 02/01 - ELCAP Closed Friday 06/01 – Hetton 11am-12pm</p> <p>From Monday 9th January food banks will be open twice weekly again.</p>	<p>Monday at ELCAP 11am-12pm</p> <p>Friday at Hetton &amp; Eppleton Community Hall 11am-12pm</p>	<p>Coalfields</p>
<p>Space 4 Kepier Hall, Church Street, Houghton le Spring, DH4 4DN</p>	<p>Open Tuesday 20<sup>th</sup> and Friday 23<sup>rd</sup> December 10.00am till 12.00pm</p> <p>Open Tuesday 27<sup>th</sup> and Friday 30<sup>th</sup> December 10.00am till 12.00pm</p> <p>Open from Tuesday 3<sup>rd</sup> January as normal</p>	<p>Tuesday and Fridays 10am-12pm</p>	<p>Coalfields</p>
<p>Sunderland Food Heroes, YMCA Silksworth, SR3 2AW</p>	<p>Last day is Saturday 17th December 2022</p>	<p>Resume as normal Saturday 7th January 2023</p> <p>By appointment Saturday 1pm-3.30pm</p>	<p>East</p>

## **First Tier Advice Providers Opening Hours**

This free service offers information, advice and guidance on welfare benefits, debt, employment, and housing matters.

SHARP Coalfields, Washington, North and West Areas  (North and West area support delivered by Pallion Action Group)	Closed to face-to-face emergencies  Out of hours telephone line in operation for the 3 working days between Christmas and New Year (28-30 <sup>th</sup> December)
Citizens Advice Sunderland East Area	ShARP 0191 385 6687  CAS 0808 278 7950

## **DWP Jobcentre and Universal Credit Service Centre Christmas Opening Hours 2022**

**UC payments due to be paid on Monday 26 and Tuesday 27 December will be advanced to Friday 23 December.**

**UC payments due to be paid Monday 2 January will be advanced to Friday 30 December**

**DWP Jobcentre and Universal Credit Service Centre**

**For those working Jobcentres( Sunderland City only) Saturday 24 December and Saturday 31 December these offices will close at 3:15pm”**

Monday 19 <sup>th</sup> December	Open
Tuesday 20 <sup>th</sup> December	Open
Wednesday 21 <sup>st</sup> December	Open
Thursday 22 <sup>nd</sup> December	Open
Friday 23 <sup>rd</sup> December	Open
Saturday 24 <sup>th</sup> December	Open
Monday 26 <sup>th</sup> December	Bank Holiday – Closed
Tuesday 27 <sup>th</sup> December	Bank Holiday – Closed
Wednesday 28 <sup>th</sup> December	Closed
Thursday 29 <sup>th</sup> December	Open
Friday 30 <sup>th</sup> December	Open
Saturday 31 <sup>st</sup> December	Open
Monday 2 <sup>nd</sup> January 2023	Bank Holiday - Closed
Tuesday 3 <sup>rd</sup> January 2023	Open