

Sunderland Homelessness Charter

The Sunderland Homelessness Partnership calls on the citizens of Sunderland, the city council, healthcare and other public sector services, charities, faith groups, businesses, institutions, grass roots groups and other organisations to adopt the values of this charter; and to implement it through improved working practices, specific pledges and by working together in new ways.

We believe that everyone has a collective responsibility to tackle homelessness.

We are committed to preventing homelessness in all its forms but while homelessness remains, this charter provides guiding principles concerning the rights of people who are homeless or at risk of homelessness. We believe that everyone who is homeless should have a right to:

- A safe, secure home along with an appropriate level of support to create a good quality of life
- Safety from violence, abuse, theft and discrimination, and the full protection of the law
- Respect and a good standard of service everywhere
- Equality of access to information and services
- Equality of opportunity to employment, training, volunteering, health, leisure and creative activities

We are committed to ensuring as a City that:

- Good communication, coordination and a consistent approach is delivered across all services
- People with experience of homelessness have a voice and involvement in determining the solutions to their own issues, to homelessness, and in wider society
- All of our citizens, including those without a home are treated equally and with respect